



ROLL-OFF TRASH CONTAINERS

FREQUENTLY ASKED QUESTIONS, TERMS AND OTHER IMPORTANT INFORMATION

WHAT ARE MY RESPONSIBILITIES?

Payment is due at the time of delivery. It is your responsibility to provide unrestricted access to all containers; including snow removal from access roads and from around containers during delivery and pickup. You are also responsible for any loss or damage to containers.

HOW MUCH WASTE IS INCLUDED IN THE PRICE?

The term "Yard" means a cubic yard. One cubic yard is a measurement 3 feet wide x 3 feet deep x 3 feet tall and contains 27 cubic feet.

Our quoted price is for one container fill and includes all delivery and pickup fees, dump fees, taxes, surcharges, etc. for containers not exceeding the maximum weight allowed. **FOR OVERWEIGHT CONTAINERS EXCEEDING THE MAXIMUM WEIGHT ALLOWED, THERE WILL BE AN ADDITIONAL CHARGE OF \$49.95 PER TON.**

<u>Container Size</u>	<u>Maximum Weight Allowed</u>	<u>Container Dimensions (approximate - tapered)</u>
10-Yard	2 Tons	12 feet long x 7 feet wide x 5 feet tall
15-Yard	3 Tons	12 feet long x 7 feet wide x 5-1/2 feet tall
20-Yard	4 Tons	14 feet long x 7 feet wide x 5-1/2 feet tall

Items placed in the container are not to be above level-full because they can spill out during the pickup and loading process. Generally, spilled items are not reloaded by our drivers.

WHAT ITEMS ARE NOT ALLOWED IN THE ROLL-OFF CONTAINER?

Items specifically not allowed are: items containing refrigerants, hazardous waste items, asbestos, chemicals, batteries, oil, paint, tires or other items that are corrosive, explosive, flammable, radioactive, volatile; bio-hazardous, bio-medical, infectious or toxic. Concrete, dirt, tile, rock, brick, asphalt shingles, manure and other excessively heavy items are also not allowed without first discussing "special instructions" with us for these items. Generally, containers cannot be filled beyond half-full with excessively heavy items.

WHAT IF I ONLY NEED A CONTAINER FOR A SMALL JOB OR BRIEF TIME?

To fit your individual waste removal requirements, we provide three different roll-off waste container sizes: 10-Yard, 15-Yard, and 20-Yard containers. We can create individual plans to fit any special needs that you might have. The delivery day and pickup day do not count as days toward your plan; counting begins with the first day after the delivery day and pickup is done on the day following the last day of the plan period. Weekends and holidays count as days. If the pickup day falls on a weekend or holiday, the pickup day will normally be the next regular business day. Simply call us when you are ready for the pickup.

WHAT IF I NEED THE CONTAINER LONGER THAN I THOUGHT?

Just let us know how much longer you want to keep the container. Each additional day beyond the plan period is only \$4.00 per day.

PLEASE CALL US WITH ANY QUESTIONS OR SUGGESTIONS.

Thank you. We appreciate your business.